## Why choose Paul Crowley & Co?

At Paul Crowley & Co, we pride ourselves on being client focussed and strive to provide a straight forward, yet expert service.

We consider ourselves to be a friendly, approachable and flexible legal practice, having served the local community for over 20 years.

As a progressive, forward-thinking law firm, we are constantly seeking to improve, and will always go that extra mile to ensure that all of our clients are 100% satisfied with the services we provide.

Whilst laws and processes may change, some things remain constant, such as our personalised and professional approach, our close links with the community and our reputation for developing long lasting relationships with our clients.

Whatever your reason for coming to us, we will guide you through your legal issues, with a minimum of fuss. We will listen carefully to your concerns and queries, identify the best way to achieve a successful outcome and keep you informed at every stage of the process.

Each of our lawyers are specialists in their chosen area of law. We are dedicated to providing you with an expert, appointed personally to you, who has proven excellence in the required field of law.

# Liverpool's Local Lawyers

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### PAUL CROWLEY & CO

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Wills Why is it so important to have a will?

## Wills

A Will is a legal document which details how you wish your possessions and property to be distributed after your death.

Having a valid Will is very important and making a Will enables you to:

- Make provisions for your wife, husband or partner
- Appoint Guardians for your children
- Provide for any specific wishes you may have regarding leaving certain items of property possessions or money to someone in particular
- State your funeral arrangement wishes
- Appoint your executors

Not having a Will, or having a badly written Will means the government will decide who benefits from your estate and how it will be distributed. This could mean that your family will get less than you intended.

Having a valid Will is just as important if you are in a Civil Partnership or if you live together as the law treats co-habiting couples differently

### **Our expertise**

Making a Will is simple with the expertise of an experienced Wills & Probate Solicitor.

Paul Crowley & Co Private Client Solicitors are experts in their chosen field. The Private Client team includes members of the Society of Trust and Estate Practitioner's (STEP) and also members of Solicitors for the Elderly and the Law Society's Probate section.

At Paul Crowley & Co, we can discuss your individual circumstances and once we understand your needs we can draft a Will for you to consider. Once the contents of the Will are agreed we will then prepare the final version of the Will for you to sign.

Although much of the work we do can be carried out by phone or email there are times when we may need to meet. We are happy to visit clients at home or to attend nursing homes and hospitals to take instructions for Wills and to provide general advice in what can sometimes be difficult circumstances. Please ask for details.

### Have you updated your existing Will recently?

Even if you already have a Will, certain circumstances such as marriage or divorce can automatically change it, therefore we recommend you take advice from our Private Client team as soon as possible.

## Our promise to you:

- Your case will be handled by a named suitably qualified and experienced fee earner, with his or her assistants in support.
- We will regularly keep you updated with the progress of your case and the costs involved.
- We will return your calls and emails within the same working day.
- We will respond to your letters within 24-48 hours.
- We will use straightforward language and use legal 'jargon' only when necessary.
- We will be friendly and approachable at all times.
- We will deal with you in a respectful and professional manner.
- We will ask you for your feedback on the service we have provided.